

Humes Service Fees

Effective 1st March 2023

Holcim (Australia) Pty Ltd, ABN 87099732297 trading as Humes

| Service Fee | Description | Charge (\$) |
|--|--|---|
| Normal Operating Hours | Monday to Friday: 7.00am to 5.00pm. The cut-off time for processing of orders and deliveries is 12pm. Saturday: by arrangement. | Public Holidays are treated as outside Normal Operating Hours. |
| Notice Period | In order to prepare and schedule the loads, a notice period of 72 hours prior to delivery is required. Lesser notice periods can be accommodated but will incur a fee due to the requirement to reschedule pre-planned deliveries. | 72 hour notice or more: no additional charge. 48 hour notice: \$325.00 plus the normal cartage charge. 24 hour notice: \$500.00 plus the normal cartage charge. |
| Waiting Time | Applies to deliveries that exceed 60 minutes from time of arrival. Note: No waiting time is payable for the first 60 minutes of any delivery. | \$360.00 per hour for the first hour or part thereof plus \$6.00 per minute after the first hour of waiting time. |
| Waiting Time Outside Normal Operating Hours | Applies to deliveries outside Normal Operating Hours where deliveries exceed 60 minutes from time of arrival. | \$520.00 per hour for the first hour or part thereof plus \$6.00 per minute after the first hour of waiting time. |
| Storage and Handling | Humes on-site storage space is limited. Humes charges Storage and Handling fees for goods that remain undelivered 30 days after the agreed delivery date. | \$35.00 day/unit for standard goods. 10% of the invoice value/week/unit for non-standard goods. |
| Out of Hours | Night, weekend or holiday pick-up and deliveries outside Normal Operating Hours. | Price on Application. |
| Minimum Load/Delivery Quantity | 10t minimum for metro. Deliveries >75km attract a 20t minimum. | 10t minimum for metro. 20t min. for deliveries >75km. |
| Minimum Cartage | All prices are quoted based on Minimum Load/Delivery Quantity above. Minimum Cartage is payable when delivered quantity is below the minimum quantity, and is calculated on the undelivered quantity. | Minimum less delivered quantity at standard cartage rates. |
| Cancelled Delivery | Cancellation or rescheduling of a planned and confirmed delivery order with less than 24 hours notice. Cancellation or rescheduling of deliveries with more than 24 hours notice: no additional charge (excludes weekends) | \$2,000.00 per truck plus the original delivery charge; Additional charges, including the full price of the order may apply. |
| Additional drops | Multiple drops take time due to the preparation involved in unloading a truck. One drop per delivery is included in all cartage charges. Additional drops incur a fee. | \$350.00 per additional drop. |
| Returned Stock | Only standard goods in saleable condition can be returned. If returned stock requires a separate transport pick-up, then standard cartage rates will apply. | 30% restocking fee (of original sale value) plus return cartage plus original cartage charge. A one off admin fee also applies per returned load. |
| Administration | Additional manual copy of delivery docket. | \$30.00 per manual copy. |

Please Note: Service Fees listed DO NOT include 10% GST.

Holcim reserves the right to alter the attached quoted prices where:

- The actual delivery distance differs to the quoted delivery address, or
- The delivered quantities differ from the quoted quantities.