# Terms and Conditions for Quotations and Order Confirmations (Unless Specified Elsewhere)

#### General

- This quotation is subject to the standard Terms and Conditions of Sale for Holcim (Australia) Pty Ltd., available on request from your local Humes sales office or at <u>www.holcim.com.au</u>. The following terms and conditions in this quotation/order confirmation take priority over the Holcim Standard Conditions to the extent of any inconsistency.
- 2. This quotation is valid for a period of 30 days from the date of issue, unless otherwise noted.
- 3. All prices in Australian Dollars and all prices exclude GST.
- 4. Quotation is for the entire supply of the goods. Once an order is placed and if any goods remain undelivered, Humes reserves the right to charge the remaining goods in full to the customer's account.
- 5. Quantities quoted are approximate only and should be confirmed prior to placement of order. Humes reserves the right to review prices, prior to confirmation of order, should quantities and/or specifications vary from those quoted.
- 6. Prices are quoted in metres unless otherwise noted.

## Payment

- 7. RCBC and other Made-to-Order items may be invoiced 90% of order value on manufacture and 10% of order value on delivery.
- 8. For all non-account customers, payment must be received prior to shipment of the goods.

## Quality

- 9. Quality Assurance: Humes has implemented Quality Assurance programs at all factories and has obtained certification to ISO9001:2015.
- 10. Surface finish will be to Class 2, unless otherwise noted. Cover to reinforcement will be B1, unless otherwise noted. Colour variations may occur.
- 11. We offer steel reinforced concrete pipes in accordance with Australian Standard specification AS/NZS4058-2007 'Precast Concrete Pipe' (Non-Pressure Pipes) and the cover requirements therein specified, unless otherwise noted.
- 12. Reinforced Concrete Box Culverts (RCBC) are manufactured to AS1597 unless otherwise noted.
- 13. Other Precast Concrete products are manufactured to AS3600 unless otherwise noted.
- 14. Applicable fill heights are for installed products only and do not allow for construction loadings. Consult your Humes sales office for fill height details.

## Exclusions

- 15. Prices do not include rubber rings, external bands, bituminous tape/primer (Denso-tape or equivalent), mastic, corrosion inhibitor, protective coatings, grout or epoxy and/or assorted products, unless otherwise noted.
- 16. RCBC prices are for Crown units only, unless otherwise noted.

- 17. No allowance has been made for splays, skews, starter bars, dowel pins/holes, unless otherwise noted.
- 18. No allowance has been made for inserts, except lifting anchors, unless otherwise noted.
- 19. Suitable lifting equipment must be provided by Customer, unless otherwise noted or pre-arranged with Humes in writing, minimum 48 hours before the intended delivery date.
- 20. Humes does not supply Reid's Swiftlifts or other lifting clutches.

### Lead Times

- 21. Manufacturing lead-times are subject to availability at the time of order and must be confirmed at that time. Lead-times may be different to the ones stated at the time of the quotation.
- 22. Humes requires 72 hours' notice to arrange shipment. If less than 72 hours' notice is given, Humes reserves the right to charge a delivery surcharge. Special goods may require more notice. Check with your local sales office.

### Transport

- 23. Humes can load vehicles Monday Friday 7am to 3pm, excluding public holidays. Deliveries outside these times must be agreed in writing and may incur additional charges.
- 24. Prices are quoted for metropolitan delivery only unless otherwise noted or other arrangements have been agreed in writing.
- 25. Unloading: Transport will be on Truck delivered to the recipient's site, to be unloaded by others, unless otherwise noted.
- 26. Unloading: Transport of Reinforced Concrete Pipes up to DN1200 will be on Ground at the recipient's site unloaded by us, unless otherwise noted. **Please note that all deliveries in The Northern Territory are quoted as "Others To Unload"**
- 27. Made To Order: All precast concrete products that are quoted with freight will be quoted for delivery as an estimate only. Delivery costs will be confirmed on placement of order and placed on the Order Confirmation (other than SRCP up to DN1200).
- 28. Deliveries are based on 1 drop with clear unobstructed access to site. Additional drops will be charged at the rate of \$350 each.
- 29. Quotation allows for a maximum of 1 hour unloading time. After this initial time, additional waiting time will be charged at \$360/hour for every hour or part thereof, plus \$6.00 per minute after the first hour for waiting time.
- 30. Delivery is subject to a 10 tonne minimum load for metropolitan deliveries, except WA. Deliveries under the minimum load will attract a minimum load fee equivalent to the cost of a 10 tonne load. Delivery to site is based on access by semi-trailer or equivalent. Surcharges may apply in case of delivery site restrictions requiring delivery on smaller vehicles.
- 31. Delivery to non-metropolitan areas (>75km) is subject to a 20 tonne minimum. Deliveries under the minimum load will attract a minimum load fee equivalent to the cost of a 20 tonne load. Delivery to site is based on access by semi-trailer or equivalent. Surcharges may apply in case of delivery site restrictions requiring delivery on smaller vehicles.

- 32. Wet weather may result in delivery cancellations. Humes reserves the right to charge transport and double-handling fees if cancellations are made less than 24 hours before the goods were intended to be loaded (excludes weekends)
- 33. Storage and Handling
- 34. Humes reserves the right to charge Storage and Handling Fees of \$35/day/unit for standard goods that remain undelivered 30 days after the agreed delivery date.
- 35. Humes reserves the right to charge Storage and Handling Fees of 10% of the invoice value of the good per week per product for non-standard goods that remain undelivered 30 days after the agreed delivery date.

### Returns

36. Standard goods may be returned if clean, free from defects and of saleable quality. Notwithstanding clause 53 of the Holcim Standard Conditions, standard returns will be charged a 30% re-stocking fee plus the cost of return transport and handling. A one off admin fee also applies per returned load.

Special Conditions – Local and Regional

- 1. WA: Delivery is subject to a 5 tonne minimum load for metropolitan Perth deliveries.
- 2. NSW: No allowance has been made for compliance with the RMS B-80 concrete specification.
- 3. VIC: No allowance has been made for special mixes, other than VR450. Quotation does not allow for VicRoads surveillance.
- 4. QLD: No allowance has been made for compliance with applicable QTMR standards and specifications, unless otherwise noted.
- 5. QLD and NSW: Lifting Holes:
  - 1. DN300 DN2100 Flush Joint pipes contain lifting holes;
  - 2. Rubber Ring Joint pipes may not contain lifting holes; Check with your local sales office prior to shipment of goods.

As the details contained in this publication may change please check with Humes customer service for confirmation of current issue. Humes is a registered business name and registered trademark of Holim (Australia) Pty Ltd (Holcim). "Strength. Performance. Passion." Is a trademark of Holcim. Swiftlift is a registered trademark of ITW Construction Products Australia Pty Ltd. Holcim (Australia) Pty Ltd ABN 87 099 732 297. All Rights Reserved.