



20 March 2026

Subject: Important Update – Market conditions update and Surcharge Introduction notification

Dear Valued Customer,

As you are likely experiencing in your own business, recent geopolitical events have triggered significant economic volatility and supply chain disruptions worldwide. For Holcim Australia Pty Ltd (**Holcim**) this has resulted in sharp, unpredictable increases in the essential costs required to manufacture and deliver concrete—most notably but not limited to fuel, energy, and raw materials.

Our priority is always to reliably deliver high-quality products to your sites. While our teams continuously work to optimise our operations, the sheer scale of the current cost pressures means we can no longer absorb these increases entirely as we did in March 2026.

To ensure we can maintain our service levels to you, we will be introducing a Production and Transport Surcharge of \$8.67 per cubic metre (GST exclusive) on all concrete deliveries, effective 1 April 2026.

Further details in regards to this surcharge are as follows:

- **Invoicing:** The Production and Transport Surcharge will be clearly displayed as a separate line item on your standard invoice.
- **Monthly Review:** To ensure this surcharge is reflective of current/prevaling market conditions, the surcharge will be adjusted monthly. There will be two key components to the surcharge:
 - The fuel cost on concrete deliveries measured by movement in the AIP Diesel National Terminal Gate prices; and
 - Raw material and other costs.

We know navigating this economic climate is challenging for us all. We are committed to working alongside you. Should you have any questions, please contact your Holcim Account Manager.

On behalf of Holcim, I would like to thank you for your ongoing support. We value your business, appreciate the opportunity to supply your projects, and look forward to continuing to work together.

Yours sincerely,

Greg Price

Executive General Manager (EGM) - Concrete